

Inhaus guarantees that Ceramin® floors are warranted to the original purchaser, from date of purchase, when installed in accordance with the Ceramin® Installation Guide and maintained in accordance with the Ceramin® Care and Maintenance Instructions. Please read this entire warranty document carefully. If you have any question or need additional information please contact our customer care team at 888.255.3412 or email at [info@inhaussurfaces.com](mailto:info@inhaussurfaces.com).

**Inhaus warrants that:**

- Ceramin® will be free from manufacturer defects.
- Ceramin® will not cup, swell, or crack under normal use conditions.
- Ceramin® and the Megaloc locking system will not unlock under normal use conditions.
- The decorative surface of Ceramin® will not wear through.
- Ceramin® will not fade or discolor due to natural or artificial light.
- Ceramin® will resist staining.

PRODUCT	RESIDENTIAL WARRANTY	COMMERCIAL WARRANTY
GALLERY	40 Years	5 Years
SONO ECLIPSE	Lifetime	10 Years
ICON	Lifetime	10 Years

**CERAMIN® LIMITED RESIDENTIAL WARRANTY**

**The Warranty is a limited residential use warranty and is subject to the following conditions:**

- The floor must be installed in interior applications only and maintained in accordance with the instructions that accompanied the product. Comprehensive installation instructions can also be obtained through a retailer, at [www.inhaussurfaces.com](http://www.inhaussurfaces.com), or by calling 888.255.3412
- This Warranty does not cover damage or defects to Ceramin® floors caused by improper sub-floor/surface preparation, improper installation (proper installation is assumed to include a moisture test to ensure excessive moisture does not exist in the sub-floor), improper application (eg. outdoors, on walls or ceilings), improper cleaning, care or maintenance in a manner contrary to the instructions as provided, physical abuse to or misuse of the product, accidents causing scratching, chipping, gouging, marring, cutting, freight/handling damage, modification, alterations of either chemical or physical characteristics to the product, repair or service of the product other than that performed by an authorized dealer, or any wear or damage caused by acts of God.
- For installations on concrete sub-floors, below grade level or in moisture-prone areas a vapor barrier is recommended.
- Surface wear must be visible from a standing position and cover an area greater than 1/2 square inch. Gloss or sheen reduction due to use is not considered surface wear and is not covered by this Warranty.
- This Warranty does not cover indentation damage or damage caused by point loading in excess of normal use conditions.
- Planks must be checked carefully for material damage and visible defects before and during installation and under sufficient lighting. Products installed with visible defects are not covered under this Warranty. If you spot what you believe to be a manufacturing or visual defect on a particular plank, DO NOT INSTALL IT; please contact your retailer within 30 days of purchase for evaluation and replacement product.

### CERAMIN® LIMITED RESIDENTIAL WARRANTY CONTINUED

- If flooring is being adhered to a sub-floor as a glued-down installation the entire floor must be completely adhered. Only approved adhesives should be used. Using non-approved adhesives may void the Warranty. For more information on approved adhesives please contact technical support at 888.255.3412 or visit [www.inhaussurfaces.com](http://www.inhaussurfaces.com).

### CERAMIN® WATER WARRANTY

- Ceramin® floors are waterproof product, meaning that upon exposure to water, the integrity and dimensional stability of the product will not be affected. While moisture will not affect the structure of the planks or tiles, when excessive moisture accumulates (and in particular, remains undiscovered or unaddressed), mold and/or mildew growth can occur.
- This Warranty does not cover damage related to mold, mildew and/or other issues related to excessive moisture being present at the installation site.
- Ceramin® floors does not create a waterproof membrane when installed. This Warranty excludes damage to surrounding materials caused by moisture spilling off or through the floor.
- This Warranty excludes damage to Ceramin® floors caused by, but not limited to damage from hydrostatic pressure, flooding, or other conditions that result in moisture in contact with Ceramin® floors for periods or quantities in excess of normal use.

### CERAMIN® NO CUPPING WARRANTY

When installed as per our installation instructions, for the lifetime of stated warranty period from the date of original purchase, the Ceramin product will not swell, cup or crack due to:

- Exposure to sunlight
- Exposure to moisture due to common household spills
- Temperature and humidity fluctuations due to seasonal changes
- Exposure to moisture from normal cleaning practices as detailed in Ceramin Care and Maintenance instructions
- Normal moisture levels emitted from the subfloor

### CERAMIN® LIGHT COMMERCIAL WARRANTY

The Light Commercial Warranty is a limited Warranty to the original purchaser and is subject to the same Terms and Conditions as the Residential Warranty. Light commercial is defined as environments with light to moderate foot traffic, light point loads and lack of rolling loads. Light commercial areas exclude areas with exposure to chemicals, acids, greases or other such contaminants. If you are unsure of Ceramin's suitability for your application, please contact Inhaus at 1.888.255.3412 before installing the product to confirm warranty coverage.

## WARRANTY TERMS

In the event that you have a Warranty issue, the claim must be made in writing within 30 days after the claim has been detected. To make a claim, contact your retailer. Proof of purchase is required.

If a claim under this Warranty is approved, Inhaus will repair or replace at its option, the affected flooring material. This Warranty covers costs of repair and replacement of affected materials up to a value prorated for the time elapsed since the floor was purchased (no prorating shall apply to products carrying a lifetime Warranty). Labor costs related to installation of product containing obvious visual defects are not covered under this Warranty. Labor costs for repair and/or replacement of defective material (with respect to latent defects) are covered under this Warranty, but will be limited to the smallest quantity of replacement product necessary to remedy the defective planks. Replacement plank(s) will be in the original décor if available and of equal or greater value if the original is not available. Replaced planks are warranted for the remainder of the original Warranty period. The above remedy is the customer's sole and exclusive remedy for claims under this Warranty.

Inhaus does not authorize any person to create for it any other obligation or liability in connection with this product. This Warranty is not transferable. It only applies to the original purchaser.

Inhaus shall not be liable to the purchaser or any other person for any incidental, special or consequential damages, arising out of breach of this Warranty (including merchantability). This Warranty constitutes the entire agreement of the parties, and no waiver or amendment shall be valid unless in writing and signed by an authorized representative of Inhaus.